



Advanced Life Support Interfacility Transportation

Contra Costa County Fire-EMS is now offering Advanced Life Support Interfacility Transportation (ALS-IFT) for your patients who do not meet Critical Care Transportation requirements, but need more than Basic Life Support. For service call (925) 941-3377.

Frequently Asked Questions:

Q. What phone number do I call to request pre-planned transport between hospitals and other health care facilities?

A. Contra Costa County EMS Communications: (925) 941-3377.

Q. What are the anticipated ETA's for an ALS-IFT medic unit?

A. There are two response time levels of service.

1. **Short Notice Scheduled IFT** . This level of service is any request that is placed with less than 3 hours of notice. Typically the ETA for the ALS medic unit would be within 60 minutes of the agreed upon pick up time.
2. **Scheduled**. This level of service is any request that is placed with greater than 3 hours of notice. Typically the ETA for the ALS medic unit would be within 15 minutes of the agreed upon pick up time.

Q. What is an ALS IFT ambulance scope of practice?

A. ALS IFT ambulance has a Contra Costa County approved Paramedic and EMT. The personnel scope is confined to Contra Costa County EMS protocols. (<http://cchealth.org/ems/pdf/2018-policies/Policy%205006.pdf>)

Q. Can ALS IFT also provide Critical Care Transport Nurse or Critical Care Transport Paramedic level of care to patients?

A. No. Refer to the protocol scope of practice matrix found in the information brochure.

Q. Should I still activate the 9-1-1 system for STEMI, stroke and trauma patients?

A. Yes. There is no change to the current EMS system requirements for these patient types.

Q. Is there a quick reference for the capabilities of ALS IFT?

A. Yes. This information is provided in our scope of practice matrix brochure (<http://www.cccfpd.org/pdfs/ConFire-EMS%20ALSIFT%20Brochure%2002142018.pdf>)

Q. What documentation is required when I call to schedule the ALS IFT transport?

A. The Contra Costa County EMS ALS-IFT request form, the patient face sheet and insurance information. These must be faxed to 925-930-2877.

Q. Who do I contact to provide feedback about the service provided?

A. Please contact 925-941-3377 and our Communications Center will be able to connect you with the most appropriate resource for your feedback.